



M'Clime Terms of Service

(Website Version)

Contact

notifications@mclime.ai

Effective Date

27 March 2026

1. Agreement to These Terms

These Terms of Service (“Terms”) form a legally binding agreement between you and M'Clime (“M'Clime,” “we,” “us,” or “our”) governing your access to and use of our website, platform, software, artificial intelligence features, document search tools, APIs, communication features, and all related products, features, and services that link or refer to these Terms (collectively, the “Services”).

By accessing, browsing, registering for, purchasing, or using the Services, you agree to be bound by these Terms and by any policies expressly incorporated into them, including our Privacy Policy, acceptable use standards, billing terms, and any service-specific terms presented to you at the time of use.

If you are using the Services on behalf of a company, partnership, LLP, firm, trust, fund, institution, or other legal entity, you represent and warrant that you have authority to bind that entity, and in that case the words “you” and “your” refer to both you and that entity.

If you do not agree to these Terms, you must not access or use the Services.

M'Clime operates from Surat City, Gujarat, India. You may contact us at notifications@mclime.ai

2. Our Services

M'Clime is a document intelligence platform designed to help users upload, store, organize, search, retrieve, analyze, and interact with documents and related content using automated tools and AI-assisted features.

The Services may include document upload and storage, optical character recognition, automated extraction, search, retrieval, summaries, tagging, classification, indexing, analytics, integrations with third-party tools, and other features that evolve over time.

The Services are intended to help users find, review, organize, and work with document-based information more efficiently. The Services do not manage, execute, control, supervise, complete, approve, or validate any underlying content, transaction, legal process, filing, negotiation, or operational workflow.

The Services are offered on a business and commercial utility basis. They are not legal, tax, accounting, medical, fiduciary, brokerage, escrow, investment advisory, or regulated professional services, and no part of the Services should be treated as a substitute for qualified professional judgment.

You are solely responsible for determining whether your use of the Services is permitted under the laws, contractual restrictions, confidentiality obligations, professional rules, or sector-specific regulations applicable to you. Unless we expressly agree otherwise in writing, the Services are not promised or represented as compliant with any specific industry regime, certification standard, security framework, localization requirement, or regulated-sector mandate.

We may offer the Services in India and in other jurisdictions, but we may refuse, limit, or make unavailable all or part of the Services in any location, to any person, or for any use case where we believe such availability would create legal, regulatory, security, operational, or commercial risk.

3. Eligibility and Authority

You must be at least eighteen (18) years old and legally capable of entering into a binding contract to use the Services. By using the Services, you represent and warrant that you satisfy these requirements. If you create an account or use the Services for an organization, you are responsible for ensuring that all users under that account are authorized, properly trained, and compliant with these Terms. You may not use the Services if you are barred from using similar services under applicable law, are subject to sanctions or export restrictions that prohibit such use, or are using the Services for unlawful purposes.

4. Account Registration and Security

You may be required to register for an account, provide accurate onboarding information, and maintain current contact details in order to access some or all of the Services.

You are responsible for all activity occurring under your account credentials, workspace, devices, tokens, or API keys, whether or not authorized by you, until you notify us of compromise and we have had a reasonable opportunity to respond.

You must keep login credentials confidential, use strong authentication controls, and promptly notify us at notifications@mclime.ai if you suspect unauthorized access, data leakage, credential compromise, suspicious automation, or misuse of your account.

We may require identity, domain, billing, or workspace verification before enabling certain features. We may also set user, storage, usage, or workspace limits based on product tier, security needs, or operational constraints.

5. Fees, Billing, Taxes, and Payment

Some parts of the Services may be offered for a fee, on a subscription basis, under a usage model, under enterprise order forms, or under custom commercial arrangements.

You agree to pay all applicable charges, fees, subscription amounts, taxes, duties, levies, bank fees, gateway charges, and other sums associated with your use of the Services, in the currency and on the schedule specified in the applicable plan, checkout flow, invoice, proposal, order form, or statement of work.

Unless otherwise stated, fees are non-refundable once paid, except as required by applicable law or as expressly agreed by us in writing. Partial use, delayed adoption, inactivity, user error, failure to cancel, or lack of feature use does not by itself create a right to refund.

You authorize us and our third-party payment processors to charge the payment method or billing arrangement you provide. If a payment fails, we may retry, suspend paid features, downgrade your plan, restrict access, or terminate the relevant Services.

You are responsible for all taxes associated with your purchase or use of the Services, except taxes based solely on our net income. Where withholding is required by law, you will gross up payments to ensure we receive the invoiced amount, unless the relevant contract expressly states otherwise.

We may change pricing, packaging, included features, usage thresholds, support scope, or billing mechanics prospectively. For recurring plans, we will use commercially reasonable efforts to provide advance notice before a material pricing change takes effect.

6. Trials, Beta Features, and Free Services

We may offer free plans, pilot programs, sandbox accounts, test environments, trial periods, early-access features, or beta products ("Beta Features"). Beta Features may be incomplete, unstable, limited, experimental, or subject to additional restrictions.

Beta Features are provided on an as-is, as-available basis and may be modified, paused, or discontinued at any time without notice. We do not guarantee support, uptime, retention, availability, compatibility, or future release of any Beta Feature.

We may set different security, performance, retention, storage, or support conditions for free plans and Beta Features than for paid offerings.

7. Acceptable Use and Prohibited Conduct

You may use the Services only for lawful purposes and in accordance with these Terms. You must not, and must not permit others to, directly or indirectly:

- use the Services in violation of any applicable law, regulation, court order, sanction, or contractual restriction;
- upload, store, transmit, or process content that is unlawful, fraudulent, defamatory, obscene, infringing, invasive of privacy, hateful, abusive, or otherwise harmful;
- upload malware, ransomware, spyware, malicious code, corrupted files, deceptive scripts, or any mechanism intended to disrupt, damage, exfiltrate, intercept, or gain unauthorized access;
- probe, scan, test, or exploit vulnerabilities of the Services or any related system except through a program expressly authorized by us in writing;
- reverse engineer, decompile, disassemble, scrape, mirror, frame, or attempt to derive source code, models, prompts, embeddings, ranking logic, or underlying components of the Services;
- circumvent security controls, authentication requirements, access restrictions, rate limits, storage limits, usage caps, or account-tier controls;
- use bots, automation, harvesting, or extraction methods in a manner that imposes unreasonable load or interferes with normal operation of the Services;

- use the Services to build a competing product, benchmark a model or system for public comparative publication without our written consent, or train models on our proprietary interface output in violation of these Terms;
- impersonate any person or entity, misrepresent affiliation, forge headers, or conceal identity in a misleading or unlawful manner;
- use the Services to send spam, mass unsolicited communications, phishing, fraud, scams, or deceptive promotional messages;
- process personal data, confidential records, or regulated materials through the Services without the necessary permissions, notices, and lawful basis;
- use the Services for unlawful surveillance, social scoring, discriminatory decisioning, election manipulation, unlawful profiling, or harassment;
- interfere with another user's access, data, workspace, or experience;
- remove, alter, or obscure proprietary notices, authorship marks, labels, or legal notices contained in the Services;
- access the Services for any purpose not expressly permitted by these Terms.

We may investigate suspected violations and take any action we reasonably consider appropriate, including removal of content, rate limiting, suspension, account closure, cooperation with law enforcement, and preservation of evidence.

8. User Content and Customer Data

You retain, as between you and M'Climé, all right, title, and interest in the documents, files, text, prompts, metadata, messages, images, audio, outputs, records, and other materials that you upload, submit, store, transmit, or otherwise make available through the Services ("User Content"), subject to the rights you grant to us under these Terms.

You are solely responsible for the legality, accuracy, quality, integrity, reliability, and appropriateness of User Content and for obtaining all permissions, notices, consents, and legal bases required for its collection, use, transfer, disclosure, and processing.

You represent and warrant that your User Content and your use of the Services will not violate any law, third-party right, confidentiality duty, privacy obligation, court order, employment duty, fiduciary duty, or contractual restriction.

Aadhaar contains highly sensitive personal information. By choosing to upload your Aadhaar, you explicitly consent to its secure storage and acknowledge the associated privacy risks. While we implement industry-standard encryption and security measures, no digital system can guarantee absolute security. We recommend uploading only masked Aadhaar copies wherever possible. The handling and use of Aadhaar data are subject to the Aadhaar Act, 2016 and applicable data protection laws including the Digital Personal Data Protection Act, 2023.

You acknowledge that the Services may process business documents, customer records, financial materials, identity information, confidential materials, or other sensitive data. You are responsible for deciding whether the Services are suitable for those data types in your particular use case and whether additional contractual or technical controls are required.

We may establish technical and operational limits relating to storage size, file types, retention periods, workspace capacity, message volume, API throughput, attachment size, or archival access.

9. License You Grant to M'Climé

You grant M'Climé a limited, non-exclusive, worldwide, revocable, royalty-free license to host, store, cache, index, reproduce, transmit, process, display, format, adapt, analyze, and otherwise use User Content solely to the extent reasonably necessary to provide, maintain, secure, support, troubleshoot, improve, and administer the Services; to prevent fraud, abuse, and security threats; to comply with law; and to enforce our rights and policies.

This license does not transfer ownership of User Content to us. We will not sell your User Content as content inventory. However, we may use service telemetry, de-identified or aggregated usage information, and operational metadata for analytics, security, product improvement, and service administration, subject to applicable law and our Privacy Policy.

Where you enable sharing, collaboration, publication, export, integrations, or public links, you instruct us to make the relevant User Content available in accordance with those settings or actions.

10. Automated Outputs and Artificial Intelligence

The Services may use artificial intelligence, machine learning, optical character recognition, automated extraction, classification, ranking, summarization, tagging, search, retrieval, indexing, and other automated processing tools to analyze User Content and generate suggestions, answers, labels, summaries, extracted information, search results, and other outputs ("Automated Outputs").

Automated Outputs may be incomplete, incorrect, outdated, misleading, improperly ranked, or contextually wrong. You must independently review and validate all material outputs before relying on them for legal, financial, tax, commercial, operational, compliance, medical, engineering, or other high-stakes decisions.

You remain solely responsible for how you use Automated Outputs and for any decision, communication, filing, disclosure, interpretation, review, submission, or other action taken in reliance on the Services.

You must not present Automated Outputs as professional advice or as final verified truth without appropriate human review. You must not use the Services to develop or deploy unlawful profiling, manipulative systems, deceptive impersonation, or prohibited surveillance or discrimination.

The Services do not verify the legal accuracy, completeness, authenticity, enforceability, validity, latest version, or suitability of any document, clause, record, or extracted result.

We may use third-party model providers, cloud infrastructure, subprocessors, or supporting vendors in delivering the Services. Availability, latency, and behavior of such services may vary over time.

11. Privacy and Data Processing

We care about privacy and data security. Our collection, usage, disclosure, storage, transfer, and processing of personal data and certain account information are described in our Privacy Policy, which is incorporated into these Terms by reference.

By using the Services, you acknowledge that data may be processed in India and in other jurisdictions through M'Climé, our affiliates, and our service providers, subject to applicable law and contractual restrictions.

Where applicable, personal data processed through the Services may be subject to the Information Technology Act, 2000, the Digital Personal Data Protection Act, 2023, and other applicable laws, together with subordinate legislation, notifications, or amendments. You are responsible for ensuring that you have an appropriate legal basis to upload or otherwise process personal data through the Services.

If you require specific data processing terms, security schedules, enterprise privacy commitments, localization assurances, or regulator-specific obligations, those must be agreed separately in writing. Unless we expressly agree otherwise, standard product use is governed only by these Terms and our published Privacy Policy.

We may delete or anonymize data in accordance with our retention practices, operational needs, legal obligations, dispute preservation requirements, abuse-prevention needs, or account settings.

12. Intellectual Property Rights

The Services, including the software, interface design, workflow logic, text, graphics, logos, trade names, code, compilations, visual layouts, non-user content, and all related intellectual property rights, are owned by or licensed to M'Climé and are protected by applicable intellectual property and unfair competition laws.

Subject to your compliance with these Terms and any applicable commercial terms, we grant you a limited, non-exclusive, non-transferable, non-sublicensable, revocable right to access and use the Services for your internal business or personal use, as applicable.

You may not copy, reverse engineer, decompile, disassemble, translate, mirror, scrape, frame, benchmark, resell, white-label, commercially exploit, or create derivative works from the Services except to the extent such restriction is prohibited by non-waivable law or expressly permitted by us in writing.

M'Climé, its logos, product names, and related marks are our trademarks or those of our licensors. You may not use them without prior written permission, except to identify us factually in a fair and lawful manner.

13. Third-Party Services and Integrations

The Services may interoperate with third-party products, APIs, model providers, cloud vendors, payment processors, communication tools, identity systems, storage providers, analytics products, or connector services. We do not control third-party services and do not assume responsibility for their acts, omissions, terms, performance, uptime, security, or data handling practices.

Your use of any third-party service may be governed by that third party's own terms and policies. We are not liable for issues caused by third-party downtime, model drift, API changes, account restrictions, deprecations, data loss, billing disputes, or security incidents outside our reasonable control.

You authorize us to exchange data with third-party services that you connect or enable to the extent necessary to provide the requested functionality.

14. Confidentiality

If, in the course of using the Services, you receive or access confidential information belonging to M'Clime or to another user, you must protect that information using at least reasonable care and may use it only as necessary for the permitted use of the Services.

You may not disclose non-public product information, pricing, security details, roadmap information, model configuration, internal workflows, or other confidential information except as allowed by law or with the owner's consent.

This section does not apply to information that is or becomes public through no breach of duty, was lawfully known without restriction, is independently developed without use of confidential information, or is lawfully received from a third party without breach of obligation.

15. Service Management and Security Operations

We may monitor use of the Services for service quality, support, abuse prevention, fraud detection, policy enforcement, system integrity, and legal compliance. We may investigate suspected misuse and cooperate with lawful requests from courts, regulators, or government authorities as required by law.

We may deploy technical, administrative, and operational measures designed to secure the Services, but no system is completely secure. You are responsible for maintaining the security of your devices, browsers, networks, email accounts, and internal access controls.

We may set or change file-size limits, traffic shaping, fair-use protections, rate limits, access throttles, attachment restrictions, automated scanning, verification gates, or anti-abuse controls to protect the Services and our users.

16. Suspension and Termination

We may suspend, restrict, or terminate all or part of your access to the Services, with or without prior notice where reasonably necessary, if we believe that: (a) you violated these Terms; (b) your use creates legal, security, reputational, or operational risk; (c) your account is delinquent; (d) your use threatens the stability, integrity, or lawful operation of the Services; or (e) suspension is required to comply with law or a lawful request.

You may stop using the Services at any time. If you wish to cancel a paid subscription, you must follow the cancellation process made available to you or contact us in writing. Cancellation will not retroactively entitle you to a refund unless we expressly agree otherwise.

Upon termination, your right to use the Services will cease immediately, but provisions that by their nature should survive will continue, including provisions relating to fees, intellectual property, disclaimers, limitation of liability, indemnity, dispute resolution, and accrued rights.

We may delete account data after termination or inactivity in accordance with our retention policies, contractual commitments, and legal obligations.

17. Changes to the Services and Terms

We may add, remove, modify, replace, suspend, or discontinue any feature, functionality, integration, or part of the Services at any time. We may also update these Terms from time to time to reflect changes in law, our Services, our business model, or our risk posture.

When we make a material change to these Terms, we will post the updated version with a new effective date and may also notify you through the Services, by email, or through account communications. Your continued use of the Services after the updated Terms become effective constitutes acceptance of the revised Terms.

If you do not agree to revised Terms, you must stop using the Services before the revised Terms take effect.

18. Disclaimers

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE SERVICES ARE PROVIDED "AS IS," "AS AVAILABLE," AND WITH ALL FAULTS. M'CLIME DISCLAIMS ALL WARRANTIES AND CONDITIONS, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, QUIET ENJOYMENT, ACCURACY, AVAILABILITY, SECURITY, OR NON-INFRINGEMENT.

WE DO NOT WARRANT THAT THE SERVICES WILL BE UNINTERRUPTED, ERROR-FREE, TIMELY, SECURE, COMPLETE, OR FREE OF HARMFUL COMPONENTS, OR THAT ANY CONTENT, SEARCH RESULT, AUTOMATED OUTPUT, EXTRACTED DATA, TAG, CLASSIFICATION, INDEX, SUMMARY, OR DOCUMENT-RELATED RESULT WILL BE ACCURATE, COMPLETE, CURRENT, OR SUITABLE FOR YOUR NEEDS.

NO ADVICE, INFORMATION, OR STATEMENT GIVEN BY M'CLIME, ITS PERSONNEL, PARTNERS, OR SUPPORT CHANNELS CREATES ANY WARRANTY UNLESS EXPRESSLY STATED IN A WRITTEN AGREEMENT SIGNED BY AN AUTHORIZED REPRESENTATIVE OF M'CLIME.

19. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, M'CLIME AND ITS AFFILIATES, FOUNDERS, DIRECTORS, PARTNERS, EMPLOYEES, CONTRACTORS, LICENSORS, AND SERVICE PROVIDERS SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES, OR FOR ANY LOSS OF PROFITS, REVENUE, BUSINESS, GOODWILL, DATA, OPPORTUNITIES, ANTICIPATED SAVINGS, OR USE, ARISING OUT OF OR RELATING TO THE SERVICES OR THESE TERMS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE AGGREGATE LIABILITY OF M'CLIME FOR ALL CLAIMS ARISING OUT OF OR RELATING TO THE SERVICES OR THESE TERMS SHALL NOT EXCEED THE GREATER OF: (A) THE TOTAL AMOUNT PAID BY YOU TO M'CLIME FOR THE RELEVANT SERVICES DURING THE TWELVE (12) MONTHS IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO THE CLAIM; OR (B) INR 25,000.

The limitations in this section apply regardless of the theory of liability, whether in contract, tort, negligence, strict liability, restitution, statute, or otherwise, and regardless of whether any remedy fails of its essential purpose, except to the extent such limitations are prohibited by applicable law.

20. Indemnity

You agree to defend, indemnify, and hold harmless M'Clime and its affiliates, founders, directors, partners, employees, contractors, licensors, and service providers from and against any and all claims, actions, proceedings, liabilities, damages, judgments, losses, fines, penalties, costs, and expenses,

including reasonable legal fees, arising out of or relating to: (a) your use or misuse of the Services; (b) your User Content; (c) your violation of these Terms; (d) your violation of applicable law; or (e) your infringement or misappropriation of any third-party right.

We reserve the right, at your expense, to assume the exclusive defense and control of any matter subject to indemnification by you, and you agree to cooperate with that defense. You may not settle any matter in a manner that imposes liability or obligations on us without our prior written consent.

21. Governing Law

These Terms and any non-contractual obligations arising out of or in connection with them shall be governed by and construed in accordance with the laws of India, without regard to conflict-of-law principles.

22. Dispute Resolution

Before commencing formal proceedings, the parties shall use commercially reasonable efforts to resolve any dispute, claim, or controversy arising out of or relating to these Terms or the Services through good-faith discussions. A party initiating a dispute should send a written notice describing the dispute and the requested relief to notifications@mclime.ai.

If a dispute is not resolved within thirty (30) days after notice, the dispute shall be referred to and finally resolved by arbitration in accordance with the Arbitration and Conciliation Act, 1996, as amended. The seat and venue of arbitration shall be Surat City, Gujarat, India. The arbitration shall be conducted in English by a sole arbitrator mutually appointed by the parties. If the parties do not agree on the arbitrator within a reasonable time, the appointment may be made in accordance with applicable law.

Notwithstanding the foregoing, either party may seek interim, injunctive, or equitable relief from a court of competent jurisdiction to protect confidential information, data, intellectual property, system security, or other rights pending constitution of the arbitral tribunal or where arbitration is unavailable for the specific relief sought.

Subject to the arbitration clause above, courts located in Surat City, Gujarat, India shall have jurisdiction over matters relating to interim relief, enforcement, and any dispute that applicable law does not permit to be resolved by arbitration.

Any claim by you arising out of or relating to the Services must be brought within one (1) year after the cause of action arose, unless a longer period is required by non-waivable law.

23. Electronic Communications and Records

You consent to receive communications from us electronically, including by email, in-product notices, notifications, dashboards, billing portals, or other electronic means. You agree that electronic communications satisfy any legal requirement that such communications be in writing, to the extent permitted by applicable law.

You agree that click-through acceptance, electronic assent, digital acknowledgements, and electronic records may be used in connection with the Services and may constitute valid and binding evidence of agreement, notices, instructions, approvals, and transactions, subject to applicable law.

You are responsible for maintaining a current email address and for ensuring that messages from us are not blocked, quarantined, or filtered in a way that prevents delivery.

24. Export Controls, Sanctions, and Compliance

You may not use, export, re-export, transfer, or permit access to the Services in violation of applicable export control laws, sanctions laws, anti-corruption laws, anti-money laundering laws, or other compliance requirements.

You represent and warrant that you are not located in, ordinarily resident in, or acting on behalf of a prohibited person or sanctioned party to the extent that such status would make your use unlawful.

25. Miscellaneous

These Terms, together with any policies, order forms, enterprise terms, or service-specific addenda expressly incorporated by reference, constitute the entire agreement between you and M'Climé regarding the Services and supersede all prior or contemporaneous understandings on that subject matter.

If any provision of these Terms is held unenforceable, that provision will be enforced to the maximum extent permitted and the remaining provisions will remain in full force and effect.

Our failure to enforce any provision of these Terms is not a waiver of that provision or any other provision. Any waiver must be in writing and signed by an authorized representative of M'Climé.

You may not assign or transfer these Terms or any rights or obligations under them without our prior written consent. We may assign or transfer these Terms and our rights or obligations under them in connection with a restructuring, financing, merger, acquisition, asset sale, affiliate arrangement, or other corporate transaction.

Nothing in these Terms creates any partnership, joint venture, agency, employment, fiduciary, franchise, or representative relationship between you and M'Climé.

We shall not be liable for any delay or failure caused by events beyond our reasonable control, including natural disasters, internet failures, labor disputes, cyberattacks, infrastructure outages, war, riot, epidemic, pandemic, embargo, governmental action, or interruption of vendors, power, or telecommunications.

Section headings are for convenience only and do not affect interpretation. The words "including" and "include" mean "including without limitation."

26. Contact Us

If you have questions, complaints, legal notices, or requests regarding these Terms or the Services, you may contact us at:

M'Climé
Surat City, Gujarat
India
Email: notifications@mclime.ai

Schedule A. Product-Specific Interpretive Notes

These interpretive notes are intended to provide additional clarity on how the above Terms apply to common M'Climé product scenarios. They are explanatory and do not reduce or narrow any obligations that otherwise apply under the main body of the Terms.

In a workspace or document environment, the party that opens or administers the workspace is generally responsible for selecting who can access that workspace, what documents may be uploaded, and whether any data should be exported, archived, or deleted.

If a user uploads a multi-document PDF, image bundle, statement set, contract packet, diligence folder, or similar dataset, M'Climé may use automated systems to segment, classify, label, rank, summarize, index, or extract information from the materials. Those processing steps are intended to assist document organization and retrieval and are not representations that the resulting output is legally complete, accurate, or ready for reliance without review.

If the Services provide search answers or extraction results that quote, summarize, identify, or interpret terms from a document, the user remains responsible for checking the source document and verifying whether the answer reflects the operative version, the final signed version, the full clause, the relevant schedule, and the applicable page context.

Where multiple users collaborate inside one workspace, each user is responsible for its own communications, uploads, approvals, exports, and downstream decisions unless a separate written enterprise agreement allocates responsibility differently.

M'Climé may provide audit logs, timestamps, activity indicators, labels, or version markers as document-management aids. Unless expressly agreed in writing, such features are not guaranteed to satisfy any statutory evidentiary standard, regulated books-and-records standard, or formal retention mandate.

The fact that a document, answer, note, or output appears in the Services does not by itself mean it has been reviewed by counsel, approved by management, verified as final, authorized for release, or confirmed as the latest or controlling version.

If you use M'Climé in a professional-services environment, including legal, accounting, diligence, lending, hospitality, procurement, or real-estate environments, you remain responsible for your own professional standards, engagement obligations, internal approvals, and file governance.

We may introduce workspace naming rules, storage thresholds, archival states, account verification processes, spam-prevention controls, or anti-abuse safeguards as the platform grows. Such controls are part of service management and do not constitute a breach merely because they change over time in a commercially reasonable manner.

Nothing in these notes obligates M'Climé to preserve every draft, every deleted item, every historical version, or every temporary output indefinitely. Retention and recoverability may depend on plan tier, feature settings, account status, backup cycles, and operational limits.

Schedule B. Defined Terms and Drafting Conventions

"Account" means any registered access credential, workspace identity, verified profile, enterprise tenant, or other registration state used to access the Services.

"Affiliate" means any entity that controls, is controlled by, or is under common control with a party.

"Automated Output" has the meaning given in Section 10 and includes generated answers, summaries, labels, extracted information, search results, classifications, rankings, or similar machine-assisted outputs.

"Beta Feature" means any free trial, pilot, sandbox, preview, test environment, or feature identified by us as experimental, early access, preview, beta, or similar.

"Customer Data" means User Content and associated metadata, records, logs, or files relating specifically to a user workspace or account, excluding M'Climé system telemetry and aggregated analytics.

"Documentation" means any user guides, product pages, technical documentation, onboarding materials, or help content made available by us for the Services.

"Fees" means subscription charges, usage fees, implementation fees, setup fees, support fees, enterprise fees, overages, taxes, and any other amounts payable for the Services.

"Personal Data" means information relating to an identified or identifiable natural person to the extent regulated under applicable law.

"Privacy Policy" means the policy published by M'Climé describing our privacy and data handling practices, as updated from time to time.

"Security Incident" means any actual unauthorized access to, or unlawful destruction, loss, alteration, disclosure of, or exfiltration of, Customer Data in our possession or control, excluding unsuccessful attempts that do not compromise the confidentiality, integrity, or availability of Customer Data.

"Services" has the meaning given in Section 1 and includes websites, web apps, APIs, mobile or desktop functionality, communications features, and connected modules made available by us.

"Subprocessor" means a third-party vendor engaged by us to process certain data or provide certain infrastructure or supporting services in connection with the Services.

"Terms" means these Terms of Service together with any incorporated policies, schedules, addenda, order forms, or product-specific terms.

"User Content" has the meaning given in Section 8 and includes all material submitted, uploaded, stored, transmitted, or otherwise made available within a user-controlled document environment through the Services.

Unless the context requires otherwise, references to the singular include the plural and vice versa, and references to "law" include statutes, rules, regulations, notifications, and binding governmental orders.